



केन्द्रीय विद्यालय संगठन

KENDRIYA VIDYALAYA SANGATHAN

18 संस्थागत क्षेत्र, शहीद जीत सिंह मार्ग,
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F.11014-1/2014-KVS HQ (Admn.-I)

Dated: 08-01-2014

The Under Secretary
Min. of Human Resource Development
Department of School Education and Literacy
(EE.-1 Section.)
Shastri Bhawan.
New Delhi.

Sub: Criterion adopted for evaluation of the Grievance Redressal Mechanism-regarding-.

Sir,

I am refer to your letter no. F.8-28/2013-EE.-1 dated .4.10.2013 on the subject noted above and to say that a link to CPGRAMS has been made available on the website of Kendriya Vidyalaya Sangathan, New Delhi i.e. www.kvs.nic.in.

It is also informed that the grievances registered on CPGRAMS are attended promptly by KVS and as on date only 15 out of 645 grievances are pending with 46 subordinate web portals of CPGRAMS.

Yours faithfully

(Dr. E.Prabhakar)
Joint Commissioner(Pers.)

Copy to :

1. The Under Secretary, UT-2, MHRD, Shastri Bhawan, New Delhi for information.
2. The Deputy Commissioner, (EDP), KVS HQ, New Delhi with the request to upload this on the website of KVS.


Joint Commissioner(Pers.)