





#### **Bid Document**

	Bid Details	
Bid End Date/Time	14-03-2022 15:00:00	
Bid Opening Date/Time	14-03-2022 15:30:00	
Bid Life Cycle (From Publish Date)	90 (Days)	
Bid Offer Validity (From End Date)	30 (Days)	
Ministry/State Name	Ministry Of Education	
Department Name	Department Of School Education And Literacy	
Organisation Name	Kendriya Vidyalaya Sangathan (kvs)	
Office Name	Head Quarters, New Delhi	
Item Category	Manpower Outsourcing Services - Minimum wage - Highly- Skilled; Admin; Data Entry Operator , Manpower Outsourcing Services - Minimum wage - Skilled; Admin; Clerk , Manpower Outsourcing Services - Minimum wage - Skilled; Admin; Multi-tasking Staff , Manpower Outsourcing Services - Minimum wage - Semi-skilled; Admin; Mali/Gardener	
Contract Period	1 Year(s)	
Minimum Average Annual Turnover of the Bidder	75 Lakh (s)	
Years of Past Experience required	3 Year (s)	
Past Experience of Similar Services required	Yes	
MSE Exemption for Years Of Experience and Turnover	Yes	
Startup Exemption for Years Of Experience and Turnover	Yes	
SHG Exemption for Years Of Experience and Turnover	Yes	
Experience Criteria, Bidder Turnover, Certificate (Requestin ATC)  *In case any bidder is seeking exemption from Experient Turnover Criteria, the supporting documents to prove heligibility for exemption must be uploaded for evaluation the buyer		
Bid to RA enabled	No	
Time allowed for Technical Clarifications during technical evaluation	2 Days	
Estimated Bid Value	24521800	
Evaluation Method	Total value wise evaluation	

#### **EMD Detail**

Advisory Bank	State Bank of India
EMD Percentage(%)	5.00
EMD Amount	1226090

#### ePBG Detail

Advisory Bank	State Bank of India
ePBG Percentage(%)	3.00
Duration of ePBG required (Months).	16

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

#### Beneficiary:

JOINT COMMISSIONER(Admn)

Head Quarters, New Delhi, Department of School Education and Literacy, Kendriya Vidyalaya Sangathan (KVS), Ministry of Education (E Prabhakar)

#### Splitting

Bid splitting not applied.

#### MSE Purchase Preference

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- 1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
- 5. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as

defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

7. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

#### Additional Qualification/Data Required

Scope of work & Job description: 1645098037.pdf

Buyer to upload undertaking that Minimum Wages indicated by him during Bid Creation are as per applicable Minimum Wages Act: 1645098205.pdf

## Manpower Outsourcing Services - Minimum Wage - Highly-Skilled; Admin; Data Entry Operator (33)

#### **Technical Specifications**

- — Specification	Values	
Core		
Skill Category	Highly-Skilled	
Type of Function	Admin	
List of Profiles	Data Entry Operator	
Educational Qualification	Graduate	
Specialization	Computer knowledge and MS Office expert	
Post Graduation	Not Required	
Specialization for PG	Not Applicable	
Experience	0 to 3 Years	
State	NA	
Zipcode	NA	
District	NA .	
Addon(s)		
Additional Certifications/Trainings required for the resources being hired	No	
Additional Details		

Specification	Values
Title for Optional Allowances 3	0
Designation	Data Entry Operator
Title for Optional Allowances 1	0
Title for Optional Allowances 2	0

## **Additional Specification Documents**

## Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources to be hired	Additional Requirement
1	Rajindra Pathik	-110016,KENDRIYA VIDYALAYA SANGATHAN HQ, 18 INSTITUTIONAL AREA, SHAHEED JEET SINGH MARG, NEW DELHI-110016	33	<ul> <li>Bonus (INR per day): 0</li> <li>ELDI (INR per day): 0</li> <li>EPF Admin Charge (INR per day): 0</li> <li>Minimum daily wage (INR) exclusive of GST: 807</li> <li>Optional Allowances 1 (INR per day): 0</li> <li>Optional Allowances 2 (INR per day): 0</li> <li>Optional Allowances 3 (INR per day): 0</li> <li>ESI (INR per day): 22.72</li> <li>Number of working days in a month: 22</li> <li>Provident Fund (INR per day): 90.89</li> <li>Tenure/ Duration of Employment (in months): 12</li> </ul>

## Manpower Outsourcing Services - Minimum Wage - Skilled; Admin; Clerk ( 15 )

## **Technical Specifications**

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	Specification	Values
	Core	

Specification	Values .	
Skill Category	Skilled	
Type of Function	Admin	
List of Profiles	Clerk	
Educational Qualification	Sr Secondary School	
Specialization	Computer knowledge and MS Office expert	
Post Graduation	Not Required	
Specialization for PG	Not Applicable	
Experience 0 to 3 Years		
State	NA	
Zipcode	NA	
District	NA	
Addon(s)		
Additional Certifications/Trainings required for the resources being hired	No	
Additional Details		
Designation	Cierk	
Title for Optional Allowances 3	0	
Title for Optional Allowances 1	0	
Title for Optional Allowances 2	0	

## **Additional Specification Documents**

## Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources to be hired	Additional Requirement	
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S.No.	Consignee/Reporti ng Officer	Address	Number of Resources to be hired	Additional Requirement
1	Rajindra Pathik	110016,KENDRIYA VIDYALAYA SANGATHAN HQ, 18 INSTITUTIONAL AREA, SHAHEED JEET SINGH MARG, NEW DELHI-110016	15	<ul> <li>Bonus (INR per day): 0</li> <li>ELDI (INR per day): 0</li> <li>EPF Admin Charge (INR per day): 0</li> <li>Minimum daily wage (INR) exclusive of GST: 702</li> <li>Optional Allowances 1 (INR per day): 0</li> <li>Optional Allowances 2 (INR per day): 0</li> <li>Optional Allowances 3 (INR per day): 0</li> <li>ESI (INR per day): 28.89</li> <li>Number of working days in a month: 22</li> <li>Provident Fund (INR per day): 83.59</li> <li>Tenure/ Duration of Employment (in months): 12</li> </ul>

# Manpower Outsourcing Services - Minimum Wage - Skilled; Admin; Multi-tasking Staff (40)

## **Technical Specifications**

Specification	Values
Core	
Skill Category	Skilled
Type of Function	Admin
List of Profiles	Multi-tasking Staff
Educational Qualification	High School
Specialization	Not Required
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	0 to 3 Years
State	NA
Zipcode	NA

Specification	Values		
District	NA		
Addon(s)			
Additional Certifications/Trainings required for the resources being hired	No		
Additional Details			
Designation	Multi-tasking Staff		
Title for Optional Allowances 2	0		
Title for Optional Allowances 1	0		
Title for Optional Allowances 3	О		

## **Additional Specification Documents**

## Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources to be hired	Additional Requirement
1	Rajindra Pathik	110016,KENDRIYA VIDYALAYA SANGATHAN HQ, 18 INSTITUTIONAL AREA, SHAHEED JEET SINGH MARG, NEW DELHI-110016	40	<ul> <li>Bonus (INR per day): 0</li> <li>ELDI (INR per day): 0</li> <li>EPF Admin Charge (INR per day): 0</li> <li>Minimum daily wage (INR) exclusive of GST: 702</li> <li>Optional Allowances 1 (INR per day): 0</li> <li>Optional Allowances 2 (INR per day): 0</li> <li>Optional Allowances 3 (INR per day): 0</li> <li>ESI (INR per day): 28.89</li> <li>Number of working days in a month: 22</li> <li>Provident Fund (INR per day): 83.59</li> <li>Tenure/ Duration of Employment (in months): 12</li> </ul>

# Manpower Outsourcing Services - Minimum Wage - Semi-skilled; Admin; Mali/Gardener ( 1 )

## **Technical Specifications**

Specification	Values			
Core				
Skill Category	Semi-skilled			
Type of Function	Admin			
List of Profiles	Mali/Gardener			
Educational Qualification	8 th			
Specialization	Not Required			
Post Graduation	Not Required			
Specialization for PG	Not Applicable			
Experience	0 to 3 Years			
State	NA			
Zipcode	NA			
District	NA			
Addon(s)				
Additional Certifications/Trainings required for the resources being hired	No			
Additional Details				
Title for Optional Allowances 3	0			
Designation	Mali/Gardener			
Title for Optional Allowances 1	0			
Title for Optional Allowances 2	0			

## **Additional Specification Documents**

## Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources to be hired	Additional Requirement
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5.1	No.	Consignee/Reporti ng Officer	Address	Number of Resources to be hired	Additional Requirement
1		— Rajindra Pathik	110016,KENDRIYA VIDYALAYA SANGATHAN HQ, 18 INSTITUTIONAL AREA, SHAHEED JEET SINGH MARG, NEW DELHI-110016	1	<ul> <li>ELDI (INR per day): 0</li> <li>Bonus (INR per day): 0</li> <li>EPF Admin Charge (INR per day): 0</li> <li>Optional Allowances 1 (INR per day): 0</li> <li>Optional Allowances 2 (INR per day): 0</li> <li>Optional Allowances 3 (INR per day): 0</li> <li>Minimum daily wage (INR) exclusive of GST: 675</li> <li>Number of working days in a month: 26</li> <li>Provident Fund (INR per day): 75.99</li> <li>ESI (INR per day): 18.99</li> <li>Tenure/ Duration of Employment (in months): 12</li> </ul>

## **Buyer Added Bid Specific Terms and Conditions**

#### 1. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

#### 2. Generic

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

#### \_3\_Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of KVS(HQ) payable at New Delhi.

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

#### 4. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name KVS(HQ) Account No. 405039824 IFSC Code IDIB000M089 Bank Name Indian Bank Branch address

7, SJS Marg, Katwaria Sarai, Istitutional Area, New Delhi-110016... Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of online transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

#### 5. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of KVS(HQ) payable at New Delhi. Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

#### 6. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of KVS(HQ) A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter.

Bidder has to upload scanned copy / proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

#### 7. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

#### 8. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

#### 9. Generic

Duration of the service contract may be extended up to 6 months beyond the initial contract duration (subject to satisfactory performance and mutual consent).

#### 10. Past Project Experience

For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:

- a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
- b. Execution certificate by client with order value.
- c. Any other document in support of order execution like Third Party Inspection release note, etc.

#### 11. Certificates

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

#### 12. Financial Criteria

**NET WORTH:** Net Worth of the OEM should be positive as per the last audited financial statement.

#### 13. Payment

PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

#### 14. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to

increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

#### 15. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of KVS(HQ) payable at New Delhi. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

#### 16. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of KVS(HQ) A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

#### 17. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name KVS(HQ) Account No. 405039824 IFSC Code IDIB000M089 Bank Name Indian Bank Branch address 7, SJS, Marg, Katwaria Sarai, Institutional Area, New Delhi-110016. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

#### 18. Generic

Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

#### 19. Generic

The buyer organization is an institution eligible for concessional rates of GST as notified by the Government of India. The services for which bids have been invited fall under classification of GST concession and the conditions for eligibility of concession are met by the institution. A certificate to this effect will be issued by Buyer to the Seller after award of the Contract. Sellers are requested to submit their bids after accounting for the Concessional rate of GST.

Applicable Concessional rate of GST: 0%

Notification No. and date: 44/2017-Central Tax (Rate) dated 14/11/2017

## 20. Generic

- 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
- 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
- 3. The Seiler shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Seilers obligations there under.

#### 21. Generic

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period

and/or to replace/rectify any rejected or defective Material(s) promptly.

iv) The Seller becomes bankrupt or goes into liquidation.

v) The Seller makes a general assignment for the benefit of creditors.

vi) A receiver is appointed for any substantial property owned by the Seller.

vii) The Selier has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

#### 22. Generic

#### **OPTIONAL SITE VISIT:**

- 1. The Bidder is advised to visit and examine the installation site and its surroundings and obtain for itself on its own responsibility all information that may be necessary for preparing the Bid. The costs of visiting the site shall be borne by the Bidder. KVS(HQ)
- 2. The Bidder representative shall be allowed entry upon consignee premises for such visits, only upon the express conditions that the Bidder will release and indemnify the Buyer and Consignee against all liabilities arising out of such visit including death or injury, loss or damage to property, and any other loss, damage, costs, and expenses incurred as a result of such visit.
- 3. The Bidder shall not be entitled to-hold-any claim against Buyer-for noncompliance due to lack of any kind of pre-requisite information as it is the sole responsibility of the Bidder to obtain all the necessary information with regard to site, surrounding, working conditions, weather etc. on its own before submission of the bid.

#### 23. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

- 1. The number is required is tentive & may vary at sole discretion of KVS.
- 2. The rates for service charges/profit if quoted as NIL the bid will be treated unresponsive.
- 3. In case of absence on any working day, the monthly remuneration will be regulated as per the following formula:

Total Monthly Remuneration = Monthly remuneration (-) A where A = <u>Monthly remuneration X Nos of days absent</u>
Nos. of days (30).

- 4. In case there is tie in service charges quoted by the bidders, the preference will be given to the Average turnover and if further tie exists then the preference will be given to the turnover is the last financial year.
- 5. The Candidates/Manpower provided by the Contracting Agency shall be accepted only after scrutiny by KVS. Therefore, minimum three-four bio-data shall be made available against each slot in each category. The candidate may be invited for personal discussion also. No Conveyance or any other charges will be paid by KVS(HQ). In case, none is found suitable then additional bio-data shall be made available by the Contracting Agency, promptly i.e. within 24 hours. The replacement of a Candidate on account of absence /unsuitability for KVS shall be made within 24 hours.

- 6. In case of any loss, theft / sabotage caused by/attributable to the personnel deployed, the KVS reserves the right to claim and recover damages from Contracting Agency.
- 7. It is the responsibility of the Service Provider to provide manpower as per Buyer's requirement. The person deployed should not below the age of 18 years old, who should be physically & medically fit.
- 8. PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries/wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF,ESIC etc. as well as the bank statement of payment done to staff.

#### 9. UNDERTAKING

This is to certify that the Minimum Wages /EPF/ESI and other relevant condition given as per Govt. of NCT, Delhi (Labour Department) and applicable and will be completed by the bidder.

#### 24. Generic

Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. <u>Click here to view the file</u>

#### 25. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

#### 26. Buyer Added Bid Specific Scope Of Work(SOW)

File Attachment Click here to view the file.

#### 27. Buyer Added Bid Specific SLA

File Attachment Click here to view the file.

#### Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the <u>General Terms and Conditions</u>, conditions stipulated in Bid and <u>Service Level Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---